

##### **TENDER NOTICE**

SATS Ltd (Co. Reg. No. 197201770G) invites tenders for the following:

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| **Tender Number** | **CT2309B054** |
| **Synopsis** | SATS is looking to appoint a system implementor for One SATS CRM (Customer Relationship Management) using Microsoft Dynamics 365 for both SATS and WFS.   * Implementation, deployment, management and optimization services of One SATS CRM on D365; * Maintenance contract period is for one (1) year with option for 2 years extension (subject to 1-year renewal at a time) upon contract sign off (“Term”). |
| **Contact Information** | Contact Information: For enquiries on the Tender, please contact:  1.Eileen Chua  Email: Eileen\_ChuaPL@sats.com.sg |
| **Other information/remarks** | Vendors interested to participate in Tender.New to Ariba1. Please provide following for Ariba onboarding purposes, company full name, registered business address first name & last name of contact person, phone number and email.Details to be emailed to M Kathiresan at Kathiresan\_M@Sats.com.sg & Eileen Chua at Eileen\_ChuaPL@sats.com.sg by 22 Sep’23 1200Hrs (Singapore Local Time).2. You will receive a link to submit proposal after onboarding process to Ariba is completed.SATS-Ariba Vendors1. Please email us your interest for you to receive invite to submit proposal by 22 Sep’23 1200hrs (Singapore local time). |
| **Tender Publish Date/Time** (*Indicative*) | 29 Sep 2023 at 1700hrs (Singapore Local Time) |
| **Tender Close Date/Time** (*Indicative*) | 20 Oct 2023 at 1200hrs (Singapore Local Time) |
| **Tender Briefing via Teams**  (*Indicative*) | 4 Oct 2023, 1500 hrs (Singapore Local Time) |
| **Tender Clarifications** | 5 Oct 2023 to 11 Oct 2023 |
| **NON-DISCLOSURE AGREEMENT** | NDA Form will be emailed to vendors. Signed form to be returned by Tender Publish Date. Only vendors who accept our NDA will be invited to Tender. NDA to be submitted (Mandatory) by 29 Sep 2023 1200Hrs (Singapore local time) |

Publish Date: 15 Sep ’23